

SOS 112

When you need to call an emergency number, you are often in a stressful situation. Yet, it is important that you can provide the operator with precise and correct information and that you can answer his questions.

Try, before you call, to find out the following:

- where you are
- what happened
- if anyone got hurt

Your kid should be able to give his address as well, or should at least be able to retrieve it easily. Help him or her: fill out the 112 template and hang it up near the phone.



**IF YOU NEED TO CALL 112,
DESCRIBE WHERE YOU ARE**



MY ADDRESS

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